



Operated by
PORCUPINE
MANAGEMENT LTD.

ACCESSIBLE CUSTOMER SERVICE FEED BACK FORM

Thank you for visiting Ballantrae Golf Club Operated by Porcupine Management Ltd.!

We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit: **Date:** _____

Golf Course: _____ Driving Range: _____

Snack Shop: _____ Restaurant: _____

1. Were you satisfied with the customer service we provided you?

Yes _____ No _____ Somewhat _____

Comments

2. Was our customer service provided to you in an accessible manner?

Yes _____ No _____ Somewhat _____

Comments

3. Did you experience any problems accessing our goods and services?

Yes _____ No _____ Somewhat _____

Comments

Contact Information (optional)

Name: _____ Phone Number: _____

Email: _____

Thank-you,
Tanya McGee
Club Manager